ASSISTANCE PACKET
EMERGENCY HOUSING INFORMATION & SHELTERS

Dial 2-1-1: Dial 211 [www.211.org](http://www.211.org)
211 is a community information number to help you find a place to stay for the night, food and clothing, someone to talk to, youth activities, and financial assistance.

**ALPHA House for Pregnant Women:** (727) 822-8190 [www.alphahousepinellas.org](http://www.alphahousepinellas.org)
701 5th Ave N, St Petersburg, FL, 33701

**Grace House – R.C.S.:** (727) 446-5964
1552 Myrtle Ave S, Clearwater, FL 33756

**Haven of RCS Domestic Violence Shelter:** (727) 442-4128
P.O. Box 10594 Clearwater, FL, 33757

**Homeless Emergency Project, Inc. (HEP):** (727) 442-9041 [www.ethep.org](http://www.ethep.org)
1120 N. Betty Lane, Clearwater, FL, 33755

**Kimberly Home for Pregnant Women:** (727) 446-5483 [www.kimberlyhome.org](http://www.kimberlyhome.org)
1189 NE Cleveland St Clearwater, FL 33755

**Pinellas Hope:** (727) 556-6397 [www.pinellashope.org](http://www.pinellashope.org)
5726 126th Ave N, Clearwater, FL, 33760

**Salvation Army:** (727) 446-4177
1521 East Druid Rd, Clearwater, FL, 33756

**Salvation Army (Red Shield Lodge):** (727) 821-9123
310 14th Ave S, St Petersburg, FL, 33701

**St Petersburg Free Clinic Women’s Residence:** (727) 821-3894
863 3rd Ave N, St Petersburg, FL, 33701

**St. Vincent De Paul Society/Soup Kitchen:** (727) 441-3790
1345 Park Street, Clearwater, FL 33756
HOUSING SUPPORT SERVICES

If you are experiencing difficulty making your rental or utility payments, there are a number of non-profit organizations offering assistance in emergency situations. Below are agencies to possibly provide you assistance. Many agencies receive funds at different times and may have limited availability. Therefore, you may have to contact numerous agencies before receiving assistance. The internet is also a valuable tool in locating other assistance programs; www.211tampabay.org

EMERGENCY RENT, FINANCIAL ASSISTANCE, AND UTILITY PAYMENTS

Catholic Charities: (727) 893-1313
1213 16th St N, St Petersburg, FL, 33705

Community Service Foundation: (727) 461-0618
925 Lakeview Rd, Clearwater, FL 33756

Daystar Life Center: (727) 825-0442
226 6th St S, St Petersburg, FL, 33701

Department of Children & Families: (727) 552-2500
11351 Ulmerton Rd. # 314, Largo, FL 33778

High Point Neighborhood Family Center: (727) 533-0730
5812 150th Avenue N, Clearwater, FL 33760

Isaiah’s Inn: (727) 449-2600
1197 Grove St, Clearwater, FL 33756

LIHEAP (low income home energy assistance program): (202) 401-9351

Pinellas County Human Services Department: (727) 464-8400
2189 Cleveland Street, Suite 230, Clearwater, FL 33765

Pinellas Opportunity Council, Inc: (727) 823-4101
3443 1st Ave N, St Petersburg, FL, 33713

Pinellas Village: (727) 399-2500 www.ccdosp.org
8384 Bayou Boardwalk, Largo, FL, 33777

Salvation Army Social Services:
- 1400 4th St S, St Petersburg, FL, 33701 (727) 821-9123
- 209 S. Pinellas Ave, Tarpon Springs, FL, 34589 (727) 934-4476
- 410 N. Fort Harrison Ave, Clearwater, FL, 33755 (727) 446-4177
- 1625 N Belcher Rd, Clearwater, FL 33765, (727) 725-9777
St. Petersburg Free Clinic – “We Help Program”: (727) 823-3471 www.stpetersburgfreeclinic.org
863 3rd Ave N, St Petersburg, FL, 33713

St Vincent de Paul: (727) 823-2516 www.svdpsp.org
384 15th Street N, St. Petersburg, FL 33705

***The Family Homelessness Prevention Program (FHP) offers temporary financial relief to families with minor children, as they work on reestablishing financial self-sufficiency. This benefit is available to qualified households once every three years.

- 2189 Cleveland St, Suite #230 Clearwater, FL, 33756 (727) 464-8400
- 647 1st Ave N, St Petersburg, FL, 33701 (727) 582-7781

Department of Children & Families
Customer Service Centers: Fax (866) 940-7126

- North Pinellas Center – Mary Grizzle Building. 11351 Ulmerton Rd, Suite 130, Largo, FL, 33778
- South Pinellas Center – Sebring Building. 525 Mirror Lake Dr, Suite 201, St Petersburg, FL, 33701

Family Services
Family Services provides many services, such as: rent and utility assistance, prescription medications, food pantry, clothing, birth certificates, counseling etc.

- 410 N. Fort Harrison Ave, Clearwater, FL 33755 (727) 446-4177
- 928 22nd Ave S, Saint Petersburg, FL 33705 (727) 823-0544

UTILITIES ASSISTANCE

If you anticipate a problem paying your bills, call the utility company and you may be able to arrange a payment plan.

City of Clearwater: The City of Clearwater currently has customer utilities assistance available through the “We Care Fund”. This fund is administered through the Salvation Army. You can obtain information by calling (727) 446-4177.

Duke Energy: Duke Energy has a Customer Assistance Program designed for those who are experiencing temporary financial difficulties such as sudden illness, unexpected unemployment, or an emergency or personal crisis. (727) 443-2641

Teco (Tampa Electric): If circumstances make it impossible to pay your electric or gas bill by the date due, Tampa Electric will discuss the possibility of granting a payment extension. (813) 223-0800 / (888) 223-0800
ADDRESS: 2189 CLEVELAND ST, SUITE 230, CLEARWATER, FL, 33765
TELEPHONE: (727) 464-8400

“Helping the residents of our community build better lives is what the Pinellas County Health and Human Services Department is all about. On a daily basis, we serve as a safety net for adults in need of assistance for themselves and their families. This department offers a wide range of programs and services to help people on the way to a better future. The department's focus is to help and treat the sick and the injured. We operate a mobile medical van that travels to transitional housing and soup kitchen facilities to treat the homeless and medically underserved.”

Services Offered:

- Case Management
- Community Association Task Forces
- Dental Assistance
- Emergency Assistance
- Emergency Home Energy Assistance Program
- General Assistance
- Indigent Burial
- Medical Assistance
- Medical Quality Assurance
- Mental Health Funding
- Mobile Medical Units
- Partnerships
- Social Action Funding
- Summer Food Program
- Veterans
- Alternate Benefits (Medical / Dental)

Suncoast Center, Inc. provides a broad range of services for children, adults, seniors, & family members. Programs are designed to develop and support resources, and to resolve emotional and behavioral problems arising from mental health, substance abuse, child abuse and neglect and domestic violence.

(727) 327-7656/TTY: (727) 328-6553
Adult Services: 4024 Central Ave
St. Petersburg, FL 33711
Children Services: 4010 Central Ave
St Peters burg, FL 33711
FOOD PANTRIES

Beacon Home Men’s Shelter: (727) 823-5780
2151 Central Avenue, St. Petersburg, FL 33713

Family of Faith: (813) 514-4150
105 West MLK Blvd, Tampa, FL 33603
Pantry- Monday- Friday 9:00am-3:00pm

Religious Community Services Food Bank: (727) 443-4031
700 Druid Road, Clearwater, FL 33756

FEAST-Food Emergency and Services Team: (727) 789-5275
2255 Nebraska Ave, Palm Harbor, FL 34683

New Destiny Worship Center: (727) 738-1656
Pantry - Monday-Friday 9:00am-3:00pm
2110 N. Hercules Avenue, Clearwater, FL 33763

Community Services SDA Clearwater: (727) 449-9200
1445 Lakeview Road, Clearwater, FL 33756
Pantry- Tuesday and Thursday 9:00am-12:00pm

Central Christian Church: (727) 446-0988
1200 Keene Rd. S, Clearwater, FL 33756

Beacon Street Ministries: (727) 278-2285
1517 Tilley Avenue, Clearwater, FL 33756
Pantry-Friday Nights at 6:00pm

United Family Outreach: (727) 392-0026
833 Wyatt Street, Clearwater, FL 33756
Pantry- Monday and Tuesday 10:00am-1:00pm

Helping Hands: (727) 724-1290
2565 Blackburn Street, Clearwater, FL 33763
Pantry- Monday-Friday 10:00am-2:00pm

Somebody Cares Tampa Bay: (727) 536-2273
21903 U.S. Highway 19 N, Clearwater, FL 33765
FOOD PANTRIES cont.

Beaming Hope Food Pantries: (727) 521-7305
13355 49th Street N, Clearwater, FL 33762

Countryside Christian Center: (727) 724-1290
2565 Blackburn Street, Clearwater, FL 33763

Calvary Baptist Church: (727) 441-1581
110 N. McMullen Booth Road, Clearwater, FL 33759
Pantry- Tuesday and Friday 12:00pm-3:00pm

St. Giles Emergency Food Pantry: (727) 545-2664
8271 52nd Street N, Pinellas Park, FL 33781

Church and Community Outreach: (727) 726-9567
1003 4th Street, Safety Harbor, FL 34695

HELP Ministries Apostolic Church of Jesus: (727) 542-3741
1381 Church St, Largo, FL 33778
Pantry- Monday, Tuesday, Wednesday, and Friday 8:00am-1:00pm

Abundant Life Ministries Pinellas: (727) 410-5815
1550 Belcher Road, Largo, FL 33771
Pantry- Thursday 9:00am-11:00am

New Life Worship Centre: (727) 547-1400
5540 Park Blvd, Pinellas Park, FL 33781

First Baptist Church Ozona: (727) 784-3711
610 Pennsylvania Ave, Palm Harbor, FL 34683
Pantry - Tuesday and Thursday 11:00am-2:00pm

Sheppard Center Food and Clothing Pantry: (727) 939-1400
780 S Pinellas Avenue, Tarpon Springs, FL 34689
Pantry-9:30am -4:00pm, requires photo id, SS Card, within their service area

Calvary Episcopal Church: (727) 517-2534
1615 1st Street, Indian Rocks Beach, FL 33785
Pantry- Monday, Wednesday, and Friday 10:00am-12:00pm
FOOD PANTRIES cont.

Oldsmar Cares: (813) 855-1567  
207 Buckingham Avenue, Oldsmar, FL 34677  
Pantry- Tuesday and Friday 9:00am-12:00pm

Rock Church of Tampa Bay: (813) 926-4101  
3970 Tampa Road, Oldsmar, FL 34677  
Pantry- Monday, Wednesday, and Saturday 11:00am-3:00pm

World Wide Word of Faith: (727) 942-9700  
1588 Klosterman Road, Palm Harbor, FL 34683

USDA – RCS Food Pantry: (727) 443-4031  
- 700 Druid Rd, Clearwater, FL, 33756  
- 863 3rd Ave N, St Petersburg, FL, 33701
TRANSPORTATION ASSISTANCE

Care Ride: (727) 866-1193
4923 71st Ave, Pinellas Park, FL, 33781
7am-7pm Monday – Friday, 9am-5pm Saturday (On Call 24 hrs a day)

Transportation Disadvantaged Program: (727) 545-2100 / (727) 545-1929
7740 66th St N, Pinellas Park, FL, 33781
(schedule 3-5 days in advance)

DART: (727) 724-0440

Medicaid Transportation: (727) 545-2100

Neighborly Transport: (727) 573-3773

PSTA: (727) 530-9921

Rent-a-Ride of Pinellas County: (727) 341-2117
1135 Pasadena Ave S, Suite 160, Pasadena, FL, 33707

Express Air Medical Transport: (800)-304-8094
CLOTHING NEEDS

Salvation Army Clothing Closet: (727) 821-9123 / (727) 550-8080
1400 4th St S, St Petersburg, FL, 33701

Clothes To Kids, Inc.: (727) 441-5050
1059 N. Hercules Ave, Clearwater, FL, 33765
2168 34th Street South, St. Petersburg, FL 33711

Helping Hands: (727) 724-1290
2565 Blackburn St, Clearwater, FL, 33763
(10am-1:15pm Monday – Friday)

Community Help Services: (727) 448-0005
1848 N. Highland Ave, Clearwater, FL, 33755

Highpoint Neighborhood Family Center-Clothing Closet: (727) 533-0730
5812 150th Ave N, Clearwater, FL 33760

Kimberly Home: (727) 446-5483
1189 NE Cleveland St, Clearwater, FL 33755

People That Love Mission – Food & Clothing Pantry: (727) 820-0775
817 5th Ave N, St Petersburg, FL, 33701

FOR MEN ONLY

CASA Collection Thrift Shop: (727) 895-4912
1101 1st Ave N, St Petersburg, FL, 33701

Operation Hope Food & Clothing Bank: (727) 822-2437
861 6th Ave S, St Petersburg, FL, 33701

PARC Thrift Store: (727) 541-4493 / (727) 345-9111
5825 66th St N, St Petersburg, FL, 33709
MEDICAL / DENTAL ASSISTANCE

St. Petersburg Free Clinic: (727) 327-0333
2335 22nd Ave S, St. Petersburg, FL 33712

Clearwater Free Clinic: (727) 447-3041
707 N Ft. Harrison Ave, Clearwater, FL 33755
9am-5pm, Monday thru Thursday

Turley Center: (727) 467-2400
807 N Myrtle Ave, Clearwater, FL 33755

JRC Health Center: (727) 821-6701
1310 22nd Ave S, St. Petersburg, FL 33705

Bayfront Health Clinic: (727) 893-6116
700 6th St S, St. Petersburg, FL 33701

Health Department: (727) 824-6900
205 9th St N, St. Petersburg, FL 33701 (727) 547-7780
6350 76th Ave N, Pinellas Park, FL 33781 (727) 469-5800
310 N Myrtle Ave, Clearwater, FL 33755 (727) 588-4040
12420 130th Ave N, Largo, FL 33744 (727) 942-5457

Pinellas Cares Clinic: (727) 321-4846
3554 1st Ave N, St. Petersburg, FL 33713
(AIDS, HIV)

VA Clinic: (727) 398-6661
10000 Bay Pines Blvd, Bay Pines, FL 33744

HEP Dental Clinic: (727) 442-9041
1120 N Betty Lane, Clearwater, FL 33755

Community Dental Clinic: (727) 216-6155
1008 Woodlawn Street, Clearwater, FL 33756
Medical/Dental Assistance cont.

**PCHS Medical Assistance – Clearwater:** (727) 464-8400 / (727) 464-8435
2189 Cleveland St, Suite 266, Clearwater, FL 33765
7:30am – 5pm, Monday thru Friday

**Neighborly Pharmacy Patient Assist. Program:** (727) 289-5030
1015 Omaha Circle, Palm Harbor, FL 34683

**The Sunshine Center:** (727) 892-5781
330 5th St N, St. Petersburg, FL 33701
Provides assistance with low income seniors obtaining prescription medications

**Health Dept. Dental Services:** (727) 469-5800
310 N. Myrtle Ave, Clearwater, FL 33755
8am – 5pm, Monday thru Friday

**Family Services:** (727) 446-4177
410 N Ft. Harrison Ave, Clearwater, FL 33755
Provides prescription medications services.

**Sun Coast Health:** (727) 217-7070
Contact: Quenta Hunt
Free Prescriptions for Elderly and Disabled
COURTS (COUNTRY)

Clerk of Court Information Line: (727) 464-7000
Civil, Clerk of Circuit Court, Criminal, Juvenile, Official Records, Small Claims, Traffic, Paying Tickets, Evictions

Customer Service: (727) 562-4600  www.myclearwater.com

Use the Clearwater Task Request and Communications system on the website which can help you track your request online and view any steps taken to resolve the issue.

Mailing Address: P.O Box 4748, Clearwater, FL 33758
Location Address: 100 S. Myrtle Ave, Clearwater, FL 33756

Clearwater Customer Service (CCS) is responsible for meter reading, billing, payment processing, collections and contact activities for customers of the City of Clearwater’s eight utilities: water, lawn meters, reclaimed water, wastewater (sewer), storm water, solid waste, recycling, and the Clearwater Gas System. Account turn-ons / turn-offs.

Disabled Services:
The Solid Waste/General Services Department offers special pick-up services for qualified elderly or disabled residents. For more information, call (727) 562-4920.

- Lighthouse of Pinellas (727) 544-4433
- Deaf and Hearing Connection (727) 399-9983
- Disabled Parking Permits (County) (727) 464-7777

Emergency Management:
- Disaster and Storm Information (727) 562-4045
- Emergency Manager (727) 562-4891
- Emergency Information (Pinellas County) (727) 464-4333

Employment:
- Equal Employment Opportunity Commission (Federal) (800) 669-4000
  Investigates Job Discrimination
- Pinellas County Office of Human Rights (Local Complaints) (727) 464-4880
- Social Security (800) 772-1213
- Worker’s Compensation: State (800) 342-1741 / St Petersburg Office (727) 893-2321
- CareerSource Pinellas (727) 608-2462
  Employment & Unemployment  www.careersourcepinellas.com

Hospitals:
- Mease Countryside (727) 725-6111 (3231 McMullen Booth Rd)
- Morton Plant (727) 462-7000 (300 Pinellas St)

Legal Service:
- State Attorney’s Office (727) 464-6221
- Clearwater Bar Association (727) 461-4869
- Complaints Against Businesses (727) 464-6200 (Department of Justice/ Pinellas Office of Consumer Protection)
- Eviction (727) 582-6240 (Pinellas County Sheriff’s Department)
- Gulf Coast Legal Services (727) 443-0657 (Legal Aid)
- Law Library (727) 464-3411
- Lawyer Referral Service (727) 461-4880
- Liens (City of Clearwater) (727) 562-4093
- Liens (Clerk of the County Court) (727) 464-4876
- Public Defender (State) (727) 464-6516
Services for Older Adults:
Clearwater offers seniors a variety of services such as health care, housing, employment, and transportation assistance for seniors are offered in Clearwater.

- American Association of Retired Persons (AARP) (866) 595-7678
- Chore Services (727) 327-3091
  Provides heavy household cleaning and yard work to help the elderly maintain suitable home environments
- Elder Helpline (800) 963-5337
- Florida Department of Elder Affairs (850) 414-2000
- Meals on Wheels (727) 573-7773
- Medicare (877) 602-8816
- Office on Aging/Aging Well Center (727) 724-3070
- Pinellas Senior Helpline (727) 576-1533 / (800) 861-7111

Transportation:

- Jolley Trolley (727) 445-1200
- Clearwater Airpark (727) 443-3433
- Greyhound Terminal (727) 796-7315
- Pinellas Suncoast Transit Authority (PSTA) (727) 540-1800
  Telecommunication Device for the Deaf (TDD) (727) 533-4411
- PSTA Demand Response Transportation Elderly and disabled transportation
  Certification (727) 540-1800
  Reservations (Cab) (727) 471-3278 / (727) 535-5555
  Reservations (Wheelchair Van) (727) 536-7433 / (727) 581-0000
- St. Petersburg/Clearwater International Airport (727) 453-7850

Utilities & Services:

- Cable, Telephone and Internet
  Bright House Networks (866) 309-3279
  Knology (866) 745-3685
  Verizon FiOS/Telephone (800) 483-4200
- City Cemetery (727) 562-4093
  Burial information
- Clearwater Customer Service (727) 562-4600
  New service and billing questions for City of Clearwater utilities: gas, reclaimed water, recycling, sewer, solid waste, storm water and water. Account turn-ons / turn-offs.
- Electric Service (Duke Energy) (727) 443-2641
  Power Outages (800) 228-8485
- Clearwater Gas System (727) 562-4980
  New propane or natural gas service for residential or commercial customers
- Utilities (727) 562-4960
  Sewage, Water, Reclaimed Water, Garbage
  Garbage Collection (727) 562-4920
  Recycling (727) 562-4920

Housing:

- Housing Division (727) 562-4030
  Housing provides home rehabilitation and purchasing assistance, and non-profit public service/facility improvement grants.
- Clearwater Housing Authority (727) 461-5777
- Clearwater Neighborhood Housing (727) 442-4155
- RCS Grace House Homeless Shelter (727) 446-5964
- Homeless Emergency Project (HEP) (727) 442-9041

Shelters & Assistance:
A range of services for domestic violence victims, the homeless, and others in need of emergency or temporary assistance are provided in Clearwater.

- 2-1-1 Tampa Bay Cares 2-1-1
- AIDS Service Association of Pinellas County (ASAP) (727) 449-2437
- Crisis Intervention Helpline (727) 535-9811
- Department of Children and Families (727) 479-1800
- Family Resources (Safe Place for Youth) (727) 449-8336
- Food Pantry (RCS Food Bank) (727) 443-4031
- Free Clinic (727) 447-3041
- Grace House Homeless Shelter(727) 446-5964
- Guardian Ad Litem (727) 464-6528
- Haven (Domestic Violence) (727) 442-4128
- Homeless Emergency Project (727) 442-9041
- Pinellas Opportunity Council (727) 442-5649
- Medicaid (866) 755-0620
- Medicare (877) 602-8816
- Rape Crisis Center (Counseling) (727) 530-7273
- Runaway Hotline (800) 786-2929
- Safe Harbor (Pinellas County Sheriff) (727) 464-8058

State of Florida:

- AIDS Hotline (800) FLA-AIDS
- Alcohol and Drug Abuse Helpline (800) 851-3291
- Department of Children and Family Services (888) 540-5437
  - Aid to Families with Dependent Children (AFDC), Medicaid, Food Stamps
- Commission on Human Relations (800) 342-8170
- Department of Transportation (DOT)
  - Construction (727) 725-7950
  - Main Office (Tampa) (813) 975-6016
- Florida Highway Patrol (727) 469-5959
- Florida Fish & Wildlife/Marine Enforcement (863) 648-3200 / (813) 272-2516
- Medicaid (866) 755-0620
- Pinellas Tax Collector (727) 464-7777
  - Locations: 1663 Gulf to Bay Blvd. & 29399 U.S. Hwy 19 N.
- Southwest Florida Water Management District (SWFWMD) (800) 836-0797